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Amazon starts selling cashier-less technology – 12th March, 2020

Level 0

Amazon will sell cashier-less technology to stores. It is called "Just Walk Out". It means stores do not need cashiers. Shoppers put shopping in their bag and then... just walk out. The software knows how much shopping a customer has and charges the customer's payment card. Amazon has used the software for two years.

The software will cut the number of cashiers in stores. There will be fewer jobs. Cameras will check what customers have in their bag. The customer then gets a bill and receipt. Amazon will make big money from this. Stores want to end complaints about slow checkouts. Amazon said staff can focus on more valuable activities.

Level 1

Amazon will sell its cashier-less technology to other stores. The technology, called "Just Walk Out," means stores do not need cashiers. Shoppers go into a store, put their shopping in their bag and then... just walk out. The software calculates the cost of the customer's shopping and then charges the customer's credit card or payment card. Amazon has been using the software for the past two years in its own Go Grocery stores.

The software will cut the number of cashiers stores need. Cameras on the ceiling will link to software that checks what customers have in their bag. The software then bills the customer and produces a receipt. Amazon could make a lot of money from this. Many stores want it to remove the complaints of slow checkouts. Amazon said the software lets staff, "focus on more valuable activities". However, people worry that there will be fewer jobs.

Level 2

The online store Amazon will sell its cashier-less technology to other stores and retail outlets. The technology is called "Just Walk Out". This software means stores do not need cashiers. Shoppers scan an app when they go into a store, then put their shopping in their bag and then... just walk out of the store. The software calculates the cost of the customer's shopping and charges the customer's Amazon account. The new software deducts the customer's credit card or other payment card instead. Amazon has been using the software for the past two years in its own Go Grocery stores.

The Just Walk Out software will cut the number of employees stores need. Stores will put many small cameras on the ceiling. These link to software that detects what customers have in their bag. The software then bills the customer and issues a receipt online. Amazon could make a lot of money from the software. Many stores want it to remove one of the biggest customer complaints - slow checkouts. Amazon said the software would let store staff, "focus on more valuable activities". However, a retail expert worries that, "there will be fewer jobs as automation comes in".

Level 3

The online retail giant Amazon will start selling its cashier-less technology to any store or retail outlet that wants it. The software is called "Just Walk Out". The software means stores do not need any cashiers. Shoppers simply scan a smartphone app when they arrive at a store and then put their shopping in their bag and... just walk out of the store. The software automatically calculates the cost of the customer's shopping and charges the cost of their shopping to the customer's Amazon account. The new software will allow customers to have their credit card or other payment card deducted instead. Amazon has been using the software for the past two years in its own Go Grocery stores.

The Just Walk Out software will reduce the amount of employees a store needs. Instead, the store will need to put hundreds of small cameras on the ceiling. The cameras link to software that detects what customers have put into their bag. The software then bills the customer and issues a receipt online. An industry expert expects Amazon to make a lot of money from selling the software to other stores. Many stores want to remove one of the biggest things customers complain about - slow checkouts. Amazon said the software will allow store staff, "to focus on more valuable activities". However, a retail expert worries that, "there will be fewer jobs as automation comes in".